# **Arizona Criminal Justice Commission**



# Crime Victim Services Crime Victim Assistance FY2013 Grant Overview

Our mission is to sustain and enhance the coordination, cohesiveness, productivity and effectiveness of the criminal justice system in Arizona

The Arizona Criminal Justice Commission (ACJC) pursuant to A.R.S. § 41-2407, has authorized the distribution of Crime Victim Assistance funds through an annual competitive grant process. Crime victim assistance grant funds must be used to provide victim assistance services directly to crime victims in Arizona in compliance with Arizona Administrative Code (A.A.C.) R10-4-201 through R10-4-204 and funding priorities established by the

Commission. For Fiscal Year (FY) 2013 the grant application period for the ACJC Victim Assistance Grant Program opened in February 2012. Grant proposals were received from 54 public agencies and private non-profit organizations. After going through a formal review process the Commission voted to fund 44 applicants with total funding equaling \$1,020,000. As part of the Crime Victim Assistance Grant, grantees are required to track various statistical data to report back to ACJC after the grant year has concluded. This report summarizes the data reported by all 44 grantees during FY2013.

## **Victims Served by Type of Crime**

In FY2013 programs funded by ACJC reported serving 79,252 victims (Table 1). Programs are requested to track the

Table 1: Number of Victims Serve Crime, FY2013	d by Type of
Assault	8,281
Child Abuse (Physical & Sexual)	5,608
Disorderly Conduct	3,930
Aggravated Domestic Violence	3,393
Theft	3,235
Criminal Damage	2,421
Criminal Trespass	2,420
DUI	1,990
Sexual Assault - Adults Only	1,917
Homicide	1,834
Burglary	1,811
Threatening/Intimidating	1,078
Robbery	1,031
Interfering with Judicial Process	826
Financial Exploitation	770
Arson	588
Kidnapping	523
Endangerment	431
Abuse of Vulnerable Adults	425
Adults Molested as Children	403
Forgery	334
Identity Theft	323
Stalking	237
Domestic Violence (Crime type unknown)	17,178
Other	15,095
Unknown (i.e. crisis hotline calls)	3,170
Total	79,252

type of crime that the victims they served have experienced. If a victim has multiple crimes committed against them then programs count the victim only once under the crime that carries the stiffest penalty. Of those offenses where the crime type was known, assault was the number one crime of the victims served by ACJC funded programs with 8,281 being victimized. Following assault, the highest crime types of victims served were child abuse (5,608 victims), disorderly conduct (3,390 victims), and aggravated domestic violence (3,393 victims). In addition to tracking the types of crime, programs are asked to keep track of how many victimizations were related to domestic violence. Regardless of the crime type listed, 28,137 victimizations were related to domestic violence. When looking at the demographics of the victims served, the majority of victims were Caucasian, female, and between the ages of 18 and 65.

### **Victim Compensation Assistance**

Crime Victim Assistance grantees are required by the grant to provide information about the Crime Victim Compensation Program to the victims that they serve. Grantees provided 66,020 compensation related services to victims. The vast majority of victims were provided verbal or written information about the Compensation Program (48,462 services). Additionally, grantees provided applications for the program, assisted in completing the application, and assisted in obtaining required documentation for their claim. It is important to note that assistance is tracked each time given so one victim could be counted more than once.

Table 2: Victim Compensation Assistance, FY2013		
Type of Service	Number of Services	
Provide Verbal or Written information about the Compensation Program	48,462	
Provide referral and/or transportation to Crime Victim Compensation		
office	5,516	
Provide applications	5,598	
Provide assistance with completing the application.	2,560	
Provide assistance with obtaining police reports, records, bills, etc.	3,884	
Total Compensation Assistance	66,020	

### **Types of Services Provided**

Per program rules (R10-4-204) agencies that receive a grant from ACJC can only use funds to provide the services listed in Table 3. ACJC grant funded programs provided a total of 853,342 services to the 79,252 victims served in FY2013. This equates to an average of 10 services being provided to each victim. For this section, grantees are asked to count each time a victim was provided a particular service which means that one victim could receive the same service multiple times. Notification services were provided to most victims (410,367 victims notified), this includes notifications regarding significant developments in the case, court proceedings, and final dispositions of cases. Following notification services, 87,421 victims were assisted in dealing with social service and criminal justice agencies, 64,079 victims were assisted with other services, and 60,407 were assisted with

Table 3: Types of Service Provided, FY2013	
Notification Services	410,367
Assistance dealing with Social Services and Criminal Justice Agencies	87,421
Other Services	64,079
Court Related Services	60,407
Follow-up Counseling	56,264
Advocate Services	53,655
Referral to Other Resources	49,698
Emergency Temporary Shelter	41,530
Crisis Intervention Services	26,966
Emergency Petty Cash	1,942
Assistance in Dealing with Victim's Landlord or Employer	478
Emergency Temporary Repairs	344
Assistance in Obtaining the Return of Property	191
Total Number of Services Provided	853,342

other court related services. For those grantees that listed services in the "other" category, agencies were asked to list those other services. Over half of the services included in the other category were restitution advocacy, safety planning/lethality assessments, and support groups.

#### **Goals and Outcomes**

To track grantees' performance during the grant period grantees select outcomes for five different goals, Healing, Justice, Economic Stabilization, Safety, and Quality Measures. They have the choice to select from the outcomes ACJC created with the option to create one of their own for each goal with the exception of Economic Stabilization. Depending on the goal they must select between one and three outcomes per goal. Table four shows those outcomes selected by the majority of the grantees. Within the Healing goal, 87.14 percent of victims reported an increased knowledge of services available. In addition, 82.39 percent of victims reported the provider's services increased their ability to cope. In the Justice goal, 87.16 percent of victims reported an increased understanding of their legal rights and 84.05 percent of victims reported an increased knowledge of the legal system. For Economic Stabilization, grantees reported a standard outcome measure. Grantees reported 78.6 percent of victims had an increased knowledge of the Victims Compensation Program, restitution, and other financial assistance services. In the Safety goal, 86.88 percent of victims reported understanding and initiating safety plans and 83.77 percent of victims reported being able to better assess their safety needs. Under the final goal, Quality Measures, 91.92 percent of victims reported having overall satisfaction with services and 91.58 percent reported that the advocacy services provided were helpful.

Table 4: Goals and Outcomes, FY2013	
Healing	
Percentage of Victims Reporting an Increased Knowledge of Services Available	87.14%
Percentage of Victims Reporting the Provider's Services Increased Their Ability to Cope	82.39%
Justice	
Percentage of Victims Reporting an Increased Understanding of Their Legal Rights	87.16%
Percentage of Victims Reporting Increased Knowledge of the Legal System.	84.05%
Economic Stabilization	
Percentage of Crime Victims Reporting an Increased Knowledge of the Victim's Compensation Program, Restitution, and Other Financial Assistance Services	
Safety	
Percentage of Victims Who Report Understanding and Initiating Safety Plans for Meeting Their Immediate and On-going Safety Needs	
Percentage of Victims who Report Being Able to Better Assess their Safety Needs	83.77%
Quality Measures	
Percentage of Victims Reporting Overall Satisfaction with Services	91.92%
Percentage of Victims who Report that Advocacy Services Provided were Helpful	91.58%

#### **Volunteers**

As a requirement of the Crime Victim Assistance Grant, programs are required to use volunteers effectively and efficiently in providing services to victims. During FY2013 agencies reported they had 1,376 volunteers that worked 99,320 hours during the year. This equates to an additional 47.75 full time employees dedicated to providing victim services across Arizona.

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